

Customer Checklist



Thank you for your order!

Please take some time to read through this checklist and ensure that you are prepared for your template and installation date. These guidelines are to ensure that our templaters/fitters can install your product without delays and give you the perfect finish.

Template:

- ☒ Please ensure that the decision maker is in the property for the template.
- ☒ Is there parking available? If not, can help you secure a space for a large van?
- ☒ Are all units fixed to the exact location that they will be when we install your worktops? Once we have templated, they cannot be moved otherwise our measurement's will not be accurate.
- ☒ Are your worksurfaces clear for easy measuring?

Installation:

- ☒ Is someone at the property on the day to let the fitters in?
- ☒ Will a decision maker be at the property? If not, please ensure that the decision maker is contactable.
- ☒ Please make sure the access route is clear so that we can bring in materials, avoiding trip hazards.
- ☒ Are all units fixed in the same position as they were for the template?
- ☒ Are your work surfaces clear?
- ☒ If you leave things in the top of the kitchen cupboards, please be aware they may get dusty.
- ☒ Please make sure that the sink and hob are disconnected ready for installation (unless we are arranging a plumber/electrician to do this for you)

If you have any questions or need further assistance, feel free to reach out.
We are here to help!

If there are any delays/changes to the installation that are caused due to actions from this checklist not being carried out, additional charges may be payable.



Thank you for ordering with WT Laminates!

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SPECIALISTS